A gradual voluntary approach for moderation of violent right wing content

**Set clear criteria**

Defined by Member States and the Commission, subject to Member States’ input. Criteria include violent right wing extremist (VRWE) and right wing terrorist groups (disseminating violent extremist and terrorist content), symbols, manifestoes proscribed under relevant national laws.

**To support companies for content moderation on a voluntary basis**

The use of the knowledge packages would be purely voluntary and aimed at facilitating moderation of violent right wing extremist and terrorist content on platforms which violate the companies’ own terms of service.

**Mobilizing Europol’s expertise**

Upon Member States’ agreement and first feedback, Europol will contribute to the analysis of violent right wing extremist and terrorist content online, offering additional contextual information and facilitating the assessment of its impact.

**Taking feedback into account**

Feedback from the industry is critical for the establishment and updates of the knowledge packages. Companies will be invited to provide feedback following release of each knowledge package.

**Comprehensively updated to reflect latest trends**

Updating the knowledge packages as well as adding contextualization, in particular for symbols which might have multiple meanings.
CONTENT AND SELECTION CRITERIA
What are the criteria for inclusion of content in the knowledge package?

GROUPS
Groups that are considered right wing terrorist or violent extremist groups under the relevant national laws.

SYMBOLS
To the extent that they are prohibited or used by terrorist and violent extremist groups. Symbols require a particularly high level of contextualization for listing, which will be complemented by researchers involved in the process.

MANIFESTOS
Related to the activities of terrorist or violent extremist groups and/or terrorist attacks. In a first stage, text to be included in the knowledge package would be limited to manifestos.
INFORMATION SOURCING PROCESS

1. INFORMATION PROVIDED BY MEMBER STATES
   Submitted to the European Commission and to Europol with their express consent to share information with the industry.

2. COMPLEMENTED BY EUROPOL’S ECTC
   When and if needed, and always with the relevant Member State’s consent.

3. EXTERNAL STAKEHOLDER’S INFORMATION
   Cooperation with external stakeholders, such as researchers and think-tanks to ensure updates and assessments of the content.
KNOWLEDGE PACKAGE
Information contained to support tech companies

IDENTIFICATION OF THE TARGETED CONTENT
Name of the group, the symbols, and the manifesto(s).

LEGAL BASIS FOR PROSCRIPTION
A reference to the administrative, judicial or any other decision which accompanies the underlying legal basis for proscription. This would include the date at which the content submitted has been proscribed in the public space.

MEMBER-STATE(S) CONCERNED
Member State(s) concerned/affected by the measure.

REASONS BEHIND CLASSIFICATION OF THE CONTENT AS TERRORIST OR VIOLENT EXTREMIST
Including to which ideology the relevant authorities of the above-mentioned Member State(s) have linked the content.

INFORMATION PROVIDING FURTHER SUPPORT AND CONTEXTUAL DETAILS TO COMPANIES
Any other information available which could support companies in their moderation role: tags linked to the content, contextualization of content taking into account cultural differences, etc.).
INDUSTRY FEEDBACK PROCESS
Starting in Spring 2022

01
When will feedback be requested?
Following every release of the knowledge package, the European Commission will request industry to provide feedback based on a questionnaire. Starting in Spring 2022.

02
What kind of feedback?
The questionnaire will cover the utility and relevance of the knowledge package, the format of the template, the criteria followed to include the information and possible concerns regarding the safeguard of fundamental freedoms.

03
Why your feedback is important for us?
On the basis of this feedback, the European Commission might propose changes to enhance the efficiency and usefulness of the knowledge package.