

EU Internet Forum - Activities – 2024

OBJECTIVE 1: REDUCING ACCESSIBILITY TO TERRORIST CONTENT ONLINE- CRISIS RESPONSE					
COMMITMENT		ACTION		RESPONSIBILITY	TIMEFRAME
A: Incident response and engagement with stakeholders					
1.A1	EU Crisis Protocol Table Top Exercise	Practical exercise to test the interplay of the revised EUCP and Art 14(5) of the TCO Regulation, taking into account new challenges related to the situation in the Middle East		Europol, Member States, industry, Commission	7 March
1.A2	Foster development of guidance on bystander footage	Develop guidelines on how to deal with bystander footage during crisis response in collaboration with the international partners. Explore necessary adaptations of the EU Crisis Protocol		Commission, Europol, Member States, Knowledge Hub COM and Europol	Q2-Q4
1.A3	Improve strategic communication by governments and media online in crisis response	RAN PS Crisis Communication Exercise, including a tabletop exercise on how to communicate in the aftermath of a terrorist attack. Based on lessons learned from previous crisis communication exercises		RAN PS, Commission, Member States, tech companies	29 – 30 May
1.A4	Online/offline response to Israel-Hamas conflict	Radicalisation Awareness Network/EUIF Technical meeting to follow up 13 October EUIF extraordinary and 15 December RAN meeting on the online/offline response to implications of the Israel-Hamas conflict. Focusing on recent developments from the perspective of the online extremist challenge and the online response from companies.		Commission, Industry, Member States, RAN	5 April
B. Responses to violent right-wing extremism/terrorism					
1.B1	Knowledge Package of VRWE groups, symbols and manifestos	Update including assessment by VRWE experts and supporting tools for moderation efforts (Access through EUIF wiki) Addition of information related to financing activities and methods by violent extremists on social media and other internet platforms, (cryptocurrencies, crowdfunding, etc)		Commission, Member States, Europol and trusted external experts COM, Member States, industry	Continued reporting to EUIF Q1-Q2 Q3

		After Update- assess usefulness for companies and law enforcement agencies through a questionnaire.		
1.B2	Financing of violent extremism online	Technical meeting to raise awareness and enhance collaboration between EUIF members, financial service providers and Member States to prevent exploitation of services for financing activities by violent extremist and terrorist actors. Building on technical meeting in 2022.	COM, Member States, Europol, industry, Fintech companies	September
C. Responding to new challenges				
1.C1	Addressing challenges related to Terrorist Operated Websites (TOWs)	Assess impact of the EUIF directory of contact points and flow chart to facilitate information flow between industry partners and law enforcement on the removal of TOWs (survey and bilateral follow-ups)	Commission, Member States, Industry, Tech Against Terrorism Europol	Q3
1.C2	Addressing borderline content	Update EUIF handbook on borderline content, including adding a section on Anti-Muslim hatred borderline content ¹	Commission services, Member States, Industry, GIFCT,	Q1 (launch)
1.C3	Actions to tackle misuse of video-gaming and adjacent platforms by violent extremists and terrorists	Assess use and impact of the EUIF handbook to provide guidance to companies on how to empower their users to identify, report and counter harmful content on their platforms. (survey and bilateral follow-ups)	Commission, Industry	Q3
1.C4	Tackling impact of the misuse of algorithmic amplification of borderline, violent extremist, and terrorist content on the user journey towards radicalisation	Developing a set of principles for companies to address algorithmic amplification, including of borderline content on their platforms (including e.g. risk identification and mitigation measures, access for researchers and safety by design)	Commission, Member States, industry	Q2 -Q3
		Online meeting with the European Centre for Algorithmic Transparency to inform EUIF members about their work.		
1.C5	Prevent misuse of new technologies: Artificial intelligence, specifically generative AI. <i>Outcome of 9th EUIF Ministerial Meeting.</i>	Technical meeting to launch work strand on addressing risk and opportunities of generative AI for violent extremism, terrorism and child sexual abuse.	Commission, Industry, Member States, researchers	November
			New industry members	Q2

¹ In line with JOINT COMMUNICATION TO THE EUROPEAN PARLIAMENT AND THE COUNCIL No place for hate: a Europe united against hatred (6 December 2023)

	New technologies, including virtual reality and Metaverse to radicalise online users	EUIF membership expansion to companies providing generative AI services. RAN PS to support on risk and trends in relation to new technologies and funding activities online.	RAN PS	Q1/Q2
OBJECTIVE 2: INCREASING THE VOLUME OF EFFECTIVE ALTERNATIVE NARRATIVES ONLINE				
Civil Society Empowerment Programme (CSEP) and other campaigns				
2.A1	Supporting CSOs campaigns	Drafting call for proposals for new iteration of Civil Society Empowerment Programme (name TBA). New call for proposals foreseen in 2025.	Commission, Member States, RAN/KH	Q4
OBJECTIVE 3: IMPROVE THE FIGHT AGAINST CHILD SEXUAL ABUSE ONLINE				
Solutions to detect, remove and report child sexual abuse online				
3.A1	Assessing the impact of algorithmic amplification on child sexual abuse online	Commission a study to provide empirical evidence on the impact of algorithmic amplification on child sexual abuse and exploitation	Commission	Q2
3.A2	Engage with companies as necessary on technical aspects relating to technologies used to detect child sexual abuse online.	Technical meetings as necessary to engage with companies to prevent and combat sexual abuse, including on AI generated CSAM.	Commission, Industry	Throughout 2024
3.A3	Address the need for standardised and robust reporting relating to CSA by companies	Written consultation to improve effective reporting relating to CSA by companies, as part of the obligations under the Interim Regulation	Commission, Industry	Q2-Q3 2024
3.A4	Work on age verification as a key mitigating measure to prevent CSA online	Technical meetings as necessary to engage with companies and explore solutions for effective age verification	Commission, Industry	Q3-Q4 2024
OBJECTIVE 4: FIGHT TRAFFICKING IN HUMAN BEINGS ONLINE				
4.A1	Contribute to better understanding of the online dimension of human trafficking and the action required	EUIF would contribute to the preparation and the implementation of a study on the online dimension of trafficking in human beings to understand the magnitude, modus operandi, specific for the form of exploitation, profile of the websites, indicators and actions required.	Commission, Member States, Europol, industry and civil society	Q1-Q4
4.A2	Engage EUIF in prevention and commit it to awareness raising on trafficking in human beings	Members of EUIF could launch awareness raising activities to draw attention to the threat of trafficking in human beings, in particular in prevention, identification of victims,	Commission, Member States, Europol, industry and the civil society	Q1-Q4

		detection and support to the victims. This would be linked to the major awareness raising campaign to be launched by the Commission.		
4.A3	Enlarge EUIF to include relevant partners to detect human trafficking offences online or to reach out to potential customers	Extend the technical format of EUIF on a case-by –case basis to online market places and adult websites because victims are advertised and exploited mostly on such sites.	Commission	Q1-Q4
OBJECTIVE 5: PREVENTION OF DRUG TRAFFICKING ONLINE				
5.A1	Improve the detection of drug sales online	Present and make available to the companies a Knowledge Package on drug sales online (including terms, names, emoji, code, etc.) which companies can use to better moderate such content on their platforms.	Commission, Member States, Europol and EMCDDA	Q1
5.A2	Contribute to better understanding of the online dimension of drug sales online and action required	Consult companies on their use of and remaining needs regarding the Knowledge Package through a questionnaire. Technical meeting on drug sales online to exchange about the implementation of the Package, how to improve it and next steps.	Commission, industry, Member States, Europol and EMCDDA	Q2 Q3
5.A3	Continue the detection of drug sales online	Update the Package based on feedback and additional input received.	Commission, industry, companies, Member States, Europol and EMCDDA	Q3-Q4
OBJECTIVE 6: DISSEMINATION OF EUIF DELIVERABLES AND OUTREACH				
6.A 1	Outreach to and collaboration with other initiatives to counter terrorist and violent extremist content	Explore synergies with other initiatives, such as GIFCT, Christchurch Call, Tech Against Terrorism. Encourage intra-industry cooperation to address challenge of out links from larger to smaller/fringe platforms	Industry, GIFCT, Christchurch Call to Action, Tech Against Terrorism	Continued action
6.A 2	Outreach and collaboration with other initiatives on child sexual abuse	Ensure collaboration and coherence with other ongoing efforts (e.g. Tech Coalition/Project Protect).	Commission, Industry	Continued action- Report to EUIF
6.A 3	Expand EUIF membership as appropriate to adapt to emerging threats, including to infrastructure providers, financial service as well as AI developers.	Dedicated meeting to welcome new EUIF members.	New industry and EUIF members	4 June Continued action