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**RAN Collection practice template** 

#### Name of the practice

Please note that by practice we mean an activity/method/tool that has been used or is in use by professionals and/or community members.

#### Description

(max. 300 words)

Short description of the aim and working method of the practice. Please note that in this description, it must be clear that there is an explicit connection to preventing and/or countering radicalisation and/or violent extremism. This means that in the aims and/or the activities/methods/tools of the practice, there is a link to preventing and countering radicalisation and/or violent extremism. Practices without this link cannot be included in the RAN Collection.

# The Engagement and Support Unit

The Engagement and Support Unit's (ESU) primary goal is to build resilience to radicalisation through diversion, disengagement and desistance. The ESU is a voluntary programme that uses a multidisciplinary, multi-agency case management approach to provide holistic intervention to participants who are at risk of radicalisation or who have been convicted of a terrorism-related offence. The ESU works with community-based services to build capacity and support the successful reintegration of participants. The programme utilises the support of several government agencies that provide expertise and advice. This includes specialists from across the Department of Communities and Justice in the areas of Child Protection, Corrective Services, Community Corrections and Youth Justice as well as Police, Education and Health. These agencies contribute to the programme by way of a multi-agency advisory panel that meets monthly to review the progress of participants and case plans in place, as well as make recommendations for holistic intervention.

Each client gets assigned an ESU case manager to help them build protective factors and develop a positive sense of identity, belonging and self-worth by:

- planning goals based on individual risks, needs, circumstances and strengths;
- accessing programmes and services to address these goals, including linking to education, employment and mental health support;
- connecting with local social and community support for the individual;



	<ul> <li>working with other government and non-government agencies to access services required as part of each client's individual case plan.</li> <li>The programme is open to clients starting from the age of 14.</li> </ul>
Peer reviewed	No
Key themes	Multi-agency cooperation
Please <u>choose</u> 2 key themes most corresponding with the practice.	Deradicalisation/disengagement
Target audience	Local Community Organisations / NGOs
Please <u>choose</u> a minimum of one target audience most corresponding with the practice.	Prison / Probation
Geographical scope	New South Wales, Australia.
Please indicate where the practice has been/is implemented (countries, regions, cities).	
Start of the practice	Starting year: 2015
Please indicate when (year) the practice was developed and implemented to indicate the maturity of the practice. In case the practice is no longer active, please indicate when it ended.	
Deliverables	Forthcoming.
Please indicate if the practice has led to concrete deliverables, such as (links to) handbooks, training modules, videos.	
Evidence and evaluation  Short description on performance measures of the practice, including	External evaluation of ESU processes was completed in 2018 and 2019. These evaluations provided recommendations aimed at improving the performance of the programme. The Australian Institute of Criminology (AIC) also completed a review titled 'Evaluation of the Living Safe Together Intervention program: NSW Site report', undertaken for the



- qualitative views and quantitative (statistical) data e.g. measure of the success of your project or intervention.
- 2. evaluation and feedback, including surveys and/or anecdotal evidence e.g. have you done either an internal or external evaluation, have you encouraged any feedback from your target group?
- peer review which feedback did the practice receive in the RAN working group and/or study visit where the practice was discussed.

Please elaborate on the outcomes of your monitoring and evaluation efforts.

Department of Home Affairs Countering Violent Extremism (CVE) Centre.

The ESU schedule for evaluation is planned over a 4-year period. This evaluation includes a process evaluation, outcomes evaluation and economic evaluation and will be completed by June 2024.

More information on the New South Wales approach to countering violent extremism can be found here.

### Sustainability and transferability

(maximum of 200 words)

Short description on the sustainability and transferability of the practice, including e.g. information on the costs of the practice. Please elaborate on which elements are transferrable and how.

The information sharing, advice and expertise of a multiagency advisory panel is one sustainable and transferable practice of the ESU. The panel members provide their time and expertise as part of their substantive roles across their various government departments.

#### Presented and discussed in RAN meeting

Please note that to be included in the Collection, the practice is preferably nominated through one of the RAN meetings. Add name of the RAN Working Group/event, date, place and subject of meeting. Name: RAN Mental Health meeting 'Rehabilitation and reintegration of extremist offenders from a mental health perspective.'

Date: 11/03/2021

Place: Online

Subject: Rehabilitation and reintegration of extremist offenders from a mental health perspective.

## Linked to other EU initiatives or EU funding

(maximum of 100 words)

Please indicate how your project was funded, if your practice is linked to other EU initiatives or Not Applicable.





projects, AND explicitly note if it is (co-) funded by the EU, and if so, by which funds? Such as Erasmus +, Internal Security Funds (ISF), European Social Fund (ESF), Horizon 2020, etc.	
Organisation (enter maximum of 100 words and select organisation type)  Please briefly describe the organisation behind the practice including the legal status e.g. NGO, governmental, limited company, charity etc.	CVE Engagement and Support Unit Strategy, Policy and Commissioning Department of Communities and Justice Type of Organisation: Governmental institution
Country of origin  Country in which the practice is based.	Non-EU country: Australia
Contact details  Please provide contact details of who can be contacted within the organisation, with name and email address.	Contact person: Stephanie Scott-Smith, Senior Specialist Psychologist Email: ESP@justice.nsw.gov.au
Last update text (year)	2022