Republic of Serbia

**Institutional Framework for migration and asylum**

### Ministries relevant to the migrants

- **Ministry of health**
  - [www.zdravlje.gov.rs](http://www.zdravlje.gov.rs)
  - Health protection and public health

- **Ministry of education**
  - [www.prosveta.gov.rs](http://www.prosveta.gov.rs)
  - Pre school, primary and secondary education

- **Ministry of family care and demography**
  - [www.test-minbpd.gov.rs](http://www.test-minbpd.gov.rs)
  - Child protection

- **Ministry of justice**
  - [www.mpravde.gov.rs](http://www.mpravde.gov.rs)
  - Judicial protection
  - Criminal and Misdemeanor procedures

- **The office of Kosovo and Metohija**
  - [www.kim.gov.rs](http://www.kim.gov.rs)
  - Return of IDPs to place of origin

- **Ombudsman of Serbia**
  - [www.ombudsman.org.rs](http://www.ombudsman.org.rs)
  - Monitoring human rights violations and NPM

- **Asylum Commision**
  - Second instance procedure on the request for asylum

### State authorities with key competences in migration and asylum

#### **Ministry of Interior**
- [www.mup.gov.rs](http://www.mup.gov.rs)
- Border control and surveillance
- Entry and stay of foreigners
- Issuance of citizenship
- Issuance of identity and travel documents
- Return and implementation of readmission agreements
- Prevention of illegal migrations
- Asylum procedure
- Non voluntary return of foreigners
- National Coordinator for Antitrafficking
- Records of internal migration

#### **Commissariat for refugees and migration**
- [www.kirs.gov.rs](http://www.kirs.gov.rs)
- Material reception conditions for asylum seekers
- Integration
- Assisted voluntary return
- Refugees from ex Yugoslavia
- Internally Displaced Persons
- Urgent support and reintegration of returnees under a readmission agreement
- Contingency planning
- Monitoring, reporting and evaluation of overall migration policy in the country

#### **Ministry of foreign affairs**
- [www.mfa.gov.rs](http://www.mfa.gov.rs)
- Protection of the rights and interests of citizens of the Republic of Serbia abroad
- Issuance of visas through the diplomatic-consular network
- Issuance of free travel documents to citizens of Republic of Serbia-victims of human trafficking who were rescued abroad
- Diaspora
- Maintaining in electronic form a database of records of issued visas/rejected visa requests

#### **Ministry of labour, employment, veterans and social affairs**
- [www.minhrzs.gov.rs](http://www.minhrzs.gov.rs)
- Employment of foreigners
- Secondment of citizens to work abroad and protection of working rights
- Protection of vulnerable categories of migrants (i.e. UAMs)

#### **National Employment Service**
- [www.nsz.gov.rs](http://www.nsz.gov.rs)
- Issuance of work permits to foreigners
- Registration of unemployed foreigners

#### **Ministry of health**
- [www.zdravlje.gov.rs](http://www.zdravlje.gov.rs)
- Health protection and public health

#### **Ministry of education**
- [www.prosveta.gov.rs](http://www.prosveta.gov.rs)
- Pre school, primary and secondary education

#### **Ministry of family care and demography**
- [www.test-minbpd.gov.rs](http://www.test-minbpd.gov.rs)
- Child protection

#### **Ministry of justice**
- [www.mpravde.gov.rs](http://www.mpravde.gov.rs)
- Judicial protection
- Criminal and Misdemeanor procedures

#### **The office of Kosovo and Metohija**
- [www.kim.gov.rs](http://www.kim.gov.rs)
- Return of IDPs to place of origin

#### **Ombudsman of Serbia**
- [www.ombudsman.org.rs](http://www.ombudsman.org.rs)
- Monitoring human rights violations and NPM

#### **Asylum Commision**
- Second instance procedure on the request for asylum

### Specific expertise

- **Statistical Office of the Republic of Serbia**
  - [www.stat.gov.rs](http://www.stat.gov.rs)
  - Development of statistics standards and data comparability
  - Communication and submission of data to Eurostat
  - Methodologies creating, collecting, processing, statistical analysis and publishing of the statistical data
  - Development, maintenance and use of administrative and statistical registers

- **Ministry of Interior**
  - [www.mup.gov.rs](http://www.mup.gov.rs)
  - Border control and surveillance
  - Entry and stay of foreigners
  - Issuance of citizenship
  - Issuance of identity and travel documents
  - Return and implementation of readmission agreements
  - Prevention of illegal migrations
  - Asylum procedure
  - Non voluntary return of foreigners
  - National Coordinator for Antitrafficking
  - Records of internal migration

- **Commissariat for refugees and migration**
  - [www.kirs.gov.rs](http://www.kirs.gov.rs)
  - Material reception conditions for asylum seekers
  - Integration
  - Assisted voluntary return
  - Refugees from ex Yugoslavia
  - Internally Displaced Persons
  - Urgent support and reintegration of returnees under a readmission agreement
  - Contingency planning
  - Monitoring, reporting and evaluation of overall migration policy in the country

- **Ministry of foreign affairs**
  - [www.mfa.gov.rs](http://www.mfa.gov.rs)
  - Protection of the rights and interests of citizens of the Republic of Serbia abroad
  - Issuance of visas through the diplomatic-consular network
  - Issuance of free travel documents to citizens of Republic of Serbia-victims of human trafficking who were rescued abroad
  - Diaspora
  - Maintaining in electronic form a database of records of issued visas/rejected visa requests

- **Ministry of labour, employment, veterans and social affairs**
  - [www.minhrzs.gov.rs](http://www.minhrzs.gov.rs)
  - Employment of foreigners
  - Secondment of citizens to work abroad and protection of working rights
  - Protection of vulnerable categories of migrants (i.e. UAMs)

- **National Employment Service**
  - [www.nsz.gov.rs](http://www.nsz.gov.rs)
  - Issuance of work permits to foreigners
  - Registration of unemployed foreigners

- **Ministry of health**
  - [www.zdravlje.gov.rs](http://www.zdravlje.gov.rs)
  - Health protection and public health

- **Ministry of education**
  - [www.prosveta.gov.rs](http://www.prosveta.gov.rs)
  - Pre school, primary and secondary education

- **Ministry of family care and demography**
  - [www.test-minbpd.gov.rs](http://www.test-minbpd.gov.rs)
  - Child protection

- **Ministry of justice**
  - [www.mpravde.gov.rs](http://www.mpravde.gov.rs)
  - Judicial protection
  - Criminal and Misdemeanor procedures

- **The office of Kosovo and Metohija**
  - [www.kim.gov.rs](http://www.kim.gov.rs)
  - Return of IDPs to place of origin

- **Ombudsman of Serbia**
  - [www.ombudsman.org.rs](http://www.ombudsman.org.rs)
  - Monitoring human rights violations and NPM

- **Asylum Commision**
  - Second instance procedure on the request for asylum

### Local Council for migration
- Responsible for creation and adoption of a local action plan (LAP)
- Responsible for cooperation with all bodies at the local level in order to improve the position of refugees, internally displaced persons, returnees under the readmission agreement, asylum seekers, persons who has been granted asylum, irregular migrants, members of diaspora, victims of human trafficking, internal migrants

### Center for protection of victims of THB
- [www.centarzztlj.rs](http://www.centarzztlj.rs)
- Identification and protection

### Local level

- **Police department**
- **Municipal administration and executive authority and trustee**

### National level

- **Ministry of Interior**
- [www.mup.gov.rs](http://www.mup.gov.rs)
- Border control and surveillance
- Entry and stay of foreigners
- Issuance of citizenship
- Issuance of identity and travel documents
- Return and implementation of readmission agreements
- Prevention of illegal migrations
- Asylum procedure
- Non voluntary return of foreigners
- National Coordinator for Antitrafficking
- Records of internal migration

- **Commissariat for refugees and migration**
- [www.kirs.gov.rs](http://www.kirs.gov.rs)
- Material reception conditions for asylum seekers
- Integration
- Assisted voluntary return
- Refugees from ex Yugoslavia
- Internally Displaced Persons
- Urgent support and reintegration of returnees under a readmission agreement
- Contingency planning
- Monitoring, reporting and evaluation of overall migration policy in the country

- **Ministry of foreign affairs**
- [www.mfa.gov.rs](http://www.mfa.gov.rs)
- Protection of the rights and interests of citizens of the Republic of Serbia abroad
- Issuance of visas through the diplomatic-consular network
- Issuance of free travel documents to citizens of Republic of Serbia-victims of human trafficking who were rescued abroad
- Diaspora
- Maintaining in electronic form a database of records of issued visas/rejected visa requests

- **Ministry of labour, employment, veterans and social affairs**
- [www.minhrzs.gov.rs](http://www.minhrzs.gov.rs)
- Employment of foreigners
- Secondment of citizens to work abroad and protection of working rights
- Protection of vulnerable categories of migrants (i.e. UAMs)

- **National Employment Service**
- [www.nsz.gov.rs](http://www.nsz.gov.rs)
- Issuance of work permits to foreigners
- Registration of unemployed foreigners

- **Ministry of health**
- [www.zdravlje.gov.rs](http://www.zdravlje.gov.rs)
- Health protection and public health

- **Ministry of education**
- [www.prosveta.gov.rs](http://www.prosveta.gov.rs)
- Pre school, primary and secondary education

- **Ministry of family care and demography**
- [www.test-minbpd.gov.rs](http://www.test-minbpd.gov.rs)
- Child protection

- **Ministry of justice**
- [www.mpravde.gov.rs](http://www.mpravde.gov.rs)
- Judicial protection
- Criminal and Misdemeanor procedures

*Please note that this institutional chart provides an indicative overview of the asylum and migration system in the Republic of Serbia concerned on July 2023.*