

RAN Collection practice template

Name of the practice

Please note that by practice we mean an activity/method/tool that has been used or is in use by professionals and/or community members.

Description

(max. 300 words)

Short description of the aim and working method of the practice. Please note that in this description, it must be clear that there is an explicit connection to preventing and/or countering radicalisation and/or violent extremism. This means that in the aims and/or the activities/methods/tools of the practice, there is a link to preventing and countering radicalisation and/or violent extremism. Practices without this link cannot be included in the RAN Collection.

Family counselling Hayat-Deutschland

HAYAT (Turkish and Arabic for "Life") is the first German counselling programme for persons involved in radical Salafist groups or on the path of a violent Jihadist radicalisation, including those traveling to Syria and other combat zones. Further, HAYAT is available to the relatives of a radicalised person as well.

Since January 2012, HAYAT has been the partner of the German Federal Office for Immigration and Refugee Affairs (Bundesamt für Migration und Flüchtlinge BAMF), which established a national counselling hotline on radicalisation ('Beratungsstelle Radikalisierung'). Taking calls from relatives and other concerned persons, the hotline provides a first-line assessment to then redirect the calls to local, non-governmental partners like HAYAT.

HAYAT can also be contacted directly via email or telephone. During the first contact, HAYAT experts will conduct an analysis and risk assessment of the respective situation to determine the counselling demand and to answer the most important questions in the beginning: Is the relative in danger of becoming (violently) radicalised? Or is it a harmless case of conversion to Islam?

Once the counsellor gained a clear picture of the concrete situation, an individual counselling process and step by step plan will be designed, including various measures to prevent further radicalisation or to stop and reverse the process. The counselling is conducted systematically, situationally and problem-solution-oriented. Our services are free, confidential and available in German, English and Arabic.





Target audience	Families
Please <u>choose</u> 2 key themes most corresponding with the practice.	Foreign Terrorist Fighters and their families
Key themes	Islamist extremism
	Ensure the persons return to a safe and controlled positive social environment.
	If they are abroad, convince them to stop fighting and return.
	 Try everything possible to convince them to voluntarily refrain from traveling abroad.
	Among those turning to HAYAT for advice are many relatives of persons who are about to travel abroad (e.g. to Syria), are already there or have even returned to their home countries. HAYAT follows three main goals:
	We provide new perspectives and accompany the cases for as long as necessary.
	We assist in identifying alarming signals and show limits of what is possible.
	We make a clear differentiation between a strong, lived faith and an ideology of inequality that can result in violence and terrorism.
	We counsel, provide contacts and listen.
	With our experience and expertise we accompany persons, who don't want to lose their radicalised relative or friend and try to understand and win him/her back.

Please <u>choose</u> a minimum of one target audience most corresponding with the practice.

Authorities

Formers

Geographical scope

Please indicate where the practice has been/is implemented (countries, regions, cities).

Germany

Start of the practice

Please indicate when (year) the practice was developed and implemented to indicate the maturity of the practice. In case the practice is no longer active, please indicate when it ended.

2012





Deliverables

Please indicate if the practice has led to concrete deliverables, such as (links to) handbooks, training modules, videos.

This practice has led to plenty of deliverables, such as handbooks, trainings and academic articles, as well as political counselling, networks etc.

In cooperation with exit Germany, we are hosting a nationally and internationally-oriented research institute as well as the open access journal on deradicalisation Journal Exit Deutschland (JEX).

For more information visit www.hayat-deutschland.de

Evidence and evaluation

Short description on <u>performance</u> <u>measures</u> of the practice, including

- 1. <u>qualitative views and</u> <u>quantitative (statistical) data</u> e.g. measure of the success of your project or intervention.
- evaluation and feedback, including surveys and/or anecdotal evidence e.g. have you done either an internal or external evaluation, have you encouraged any feedback from your target group?
- peer review which feedback did the practice receive in the RAN working group and/or study visit where the practice was discussed.

Please elaborate on the outcomes of your monitoring and evaluation efforts.

Between April 2016 and August 2017, the Research Centre of the Federal Office for Migration and Refugees evaluated the counselling services offered by the BAMF-based "Radicalisation" counselling centre and its four civil society "partners on the ground" at federal level for people from the social environment of (potentially) radicalising people.

The processes of the counselling work of the above-mentioned actors and their cooperation with each other and in the wider network were evaluated during the five-year period of the counselling centre's existence (1 January 2012 to 31 December 2016).

Key findings

The number of requests for advice from the Outreach Clinic (3 163 from 1 January 2012 to 31 December 2016) is growing steadily, as is the case volume resulting from the calls (854 in the same period).

The counselling processes from the receipt of the case at the "Radicalisation" counselling centre to the case closure at the civil society "partners on site" follow sensible steps. Each of these steps is based on a concrete logic of action and impact and on individual stage and long-term goals.

The field of work is becoming increasingly professionalised. This has a positive effect on the definition of precise areas of activity and the demarcation of responsibilities of the various network actors.

At the interface between relevant official and civil society actors at national and regional level, the counselling centre "Radicalisation" provides important impulses for topics and initiates processes of supra-regional importance (e.g. exchange and coordination with regard to new developments).

Beyond the initial analysis of case constellations and the transfer of cases into local counselling contexts, it is the indispensable basis for further structuring, steering, coordination, networking, communication, for the transfer of knowledge and the development of competence in the entire network.

Research Report 31 addresses central concepts such as "radicalisation", deradicalisation and "standard". It takes up the terms "best practice" and "success" and presents the



standard system developed during the evaluation. It lays the foundation for a future comprehensive impact analysis.

Report: https://hayat-deutschland.de/hayat/?c=evaluation

Sustainability and transferability

(maximum of 200 words)

Short description on the sustainability and transferability of the practice, including e.g. information on the costs of the practice. Please elaborate on which elements are transferrable and how.

The work approach of HAYAT-Germany is transferable. However, the implementation and design, in particular, must be adapted to local and regional conditions. Furthermore, the size of the target group that potentially has a need for counselling should be evaluated and the measures and implementations need to be adjusted accordingly.

Presented and discussed in RAN meeting

Please note that to be included in the Collection, the practice is preferably nominated through one of the RAN meetings. Add name of the RAN Working Group/event, date, place and subject of meeting. Hayat has been presented in several RAN INT/EXT meetings and the RAN Cities Conference.

Linked to other EU initiatives or EU funding

(maximum of 100 words)

Please indicate how your project was funded, if your practice is linked to other EU initiatives or projects, AND explicitly note if it is





(co-) funded by the EU, and if so, by which funds?
Such as Erasmus +, Internal
Security Funds (ISF), European
Social Fund (ESF), Horizon 2020, etc.

Organisation

(enter maximum of 100 words and select organisation type)

Please briefly describe the organisation behind the practice including the legal status e.g. NGO, governmental, limited company, charity etc.

ZDK Society Democratic Culture

ZDK Society Democratic Culture champions the fundamental values of freedom and dignity throughout Germany. Our initiatives serve to prevent and raise awareness of violence and extremism. We challenge terrorist and radical ideological movements like right-wing extremism and Islamism that counter fundamental freedoms and human rights.

Our mission is the idea of a functioning liberal, democratic, humane, and inclusive democracy.

The ZDK Society Democratic Culture was founded in 2003, developing from the Centre for Democratic Culture (ZDK) that was founded in Berlin in 1997. The society is led by graduate criminologist Dr Bernd Wagner.

Type of Organisation: NGO

Country of origin

Country in which the practice is based.

Germany

Contact details

Please provide contact details of who can be contacted within the organisation, with name and email address. Address:

ZDK Gesellschaft Demokratische Kultur gGmbH

Ebertystr. 46 10249 Berlin

Contact person: Julia Berczyk

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(year)

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