



10

RAN COLLECTION

**LESSONS LEARNED**

COMMUNITY EMPOWERMENT

01.

Approval and support of the local administration is crucial



02.

Reach consensus about goals and the strategic approach



03.

Maintain transparency and use non-stigmatising language, it's essential for trust-building



Have a point of contact (POC) for communities

04.

Respect privacy and protect trust-based relationships within the community

for better communication and appetite for openness



05.

A common sense of urgency often provides an effective starting point



Aim for long-term engagement

06.

A coordinated multi-agency approach is crucial



07.

Promote inclusion, also in decision-making processes



Allocate resources for social and educational work in disadvantaged parts of the city

08.

Be visible and accessible to the public



Create a low threshold for participation of communities by approaching groups of a similar age, ethnic origin, etc.

09.

Keep an eye on side effects which could undermine community cohesion

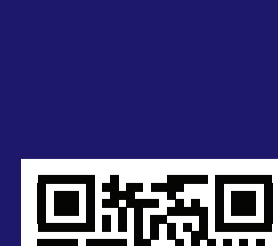


Given the competition for resources and the difficulty of some communities to have their voices heard

10.

Be realistic about what can be achieved  
Be prepared to deal with the unexpected

Inspiring practices



'With each other. Network for democracy and cosmopolitanism in Saxony' (DE)



Intercultural and Diversity Office - Ethnic Liaison Officers (IE)



RADEQUAL(UK)